

## **BELLA COOLA VEHICLE RENTALS – RATE, POLICY and PROCESS SUMMARY, 2019**

**Bella Coola Vehicle Rentals is a wholly-owned subsidiary of Spiritscape Ventures Ltd.  
Please contact us at the coordinates above for any questions or clarifications**

*Vehicles are normally located at the Bella Coola and Anahim Lake Airports. Delivery to other locations is available (Hotels/Harbour etc). Transfer fees may apply.*

### **AIRPORT PICK-UP:**

#### **Fast-tracking**

To provide efficient and convenient service, we typically process your rental charges on the morning of your arrival. This allows us to have everything set up, so you can literally ***grab your keys and go***. During busy periods we meet arriving flights from our small kiosk, just on the left as you enter the terminal building. Our office is in the airport terminal near the 'Little Nook' Café, so feel free to stop in and say hello if you have questions or require directions.

Commonly, your rental agreement, which is also your credit card receipt, will be left in your vehicle parked across from the Airport Terminal Building. The vehicle key is tagged with your name and left on the **Pacific Coastal Airlines counter**. Please check at the ticket counter for your keys. When returning and departing, please fuel your vehicle and leave it locked in the airport parking area, returning the key to the airline attendant when checking in for your flight.

### **VEHICLE TYPES:**

4x4 Jeep Cherokee and Liberty SUVs; Ford Escape SUVs; 7-Passenger Dodge Durango SUVs; 4x4 mid-size crew-cab pickup trucks, with canopies, 7-Passenger Dodge Caravans.

**Evenflo Maestro quality convertible child/booster seats available for rent.**

### **2019 RENTAL RATES:**

#### **Class 1:** Jeep Cherokee, Jeep Liberty, Ford Escape and mini-vans

Daily - \$91.00 (with taxes \$105.07)

Weekly - \$546.00 (with taxes \$624.12)

Beyond 7 days - \$78.00 (with taxes \$90.51)

#### **Class 2:** Dodge Durango SUVs and Dodge Dakota mid-sized 4x4 crew-cab pick-up trucks

Daily - \$105.00 (with taxes \$120.75)

Weekly - \$630.00 (with taxes \$718.20)

Beyond 7 days - \$90.00 (with taxes \$103.95)

### **\*\*\*NEW FOR 2019\*\*\* - OFF-ROAD ACCESS SURCHARGE**

**Our goal has always been to assist people with getting to the special alpine features of our region. Indeed, the most wonderful day hike, in our opinion, is the M. Gurr Lake Trail and subsequent Clayton Ridge hike that provides a panoramic view of the Burke Channel and South Bentinck Arm. However, the decommissioned Forest Service Road (FSR), is in very poor condition and driving on such roads takes a heavy toll on our rental vehicles. Even though we purposely engage vehicles that are capable of such travel, our maintenance costs are high and increasing rates across the board would not be fair to our clients who are not using these roads.**

**As such, we are instituting an off-road surcharge of \$30 for 1-day travel or \$50 for multiple days, on top of the base rental rates, for use of deactivated roads. We believe this is fair for all clients.**

**For planning purposes, we can advise that the roads referred to by our new policy include: The Tweedsmuir Park Tote Road, that provides access to the Stillwater Lake/Hunlen Falls Trail; The Nusatsum FSR, that provides access to Odegaard Falls/Ape Lake/Purgatory; The Clayton Falls FSR, providing access to Blue Jay/Grey Jay/M. Gurr Lakes.**

#### **DELIVERY/DROP FEES:**

##### **HARBOUR OR HOTELS**

With advance notice, Vehicles can also be delivered to, or picked up from, the Bella Coola Harbour, hotels or other locations. There is a fee of \$30.00 + GST each way for this service.

##### **ALTERNATE AIRPORTS**

Vehicles may be returned to the opposite airport from where they were picked up (eg rent in Bella Coola, return to Anahim Lake, and vice-versa). There is a transfer fee of \$150.00 + GST for this service.

##### **CLIENT PICK-UP**

If clients require assistance to obtain their airport rental, Bella Coola Vehicle Rental staff will pick-up or drop-off to Bella Coola Hotels, or the small craft harbour, for a fee of \$20 during business hours. After hours service may or may not be available.

##### **MILEAGE:**

Mileage is included to a daily limit of 150kms for travel within the designated travel area. Travel beyond the daily allowance is charged at \$0.35/km. Fixed round-trip rates can be arranged for travel outside of the designated travel area.

##### **FUEL CHARGES:**

It is our policy to provide vehicles full of fuel and our expectation is that they be returned in the same condition.

**It is the client's responsibility to inform if the vehicle is not fully fueled when received.**

If the vehicle is unable to be returned full of fuel, we will provide a refueling service and charge the cost of fuel, plus a \$35 service fee (at our discretion), to the credit card provided by the client. Please inform ahead of time if the vehicle is not expected to be returned full of fuel, for any reason, to *possibly* avoid the service fee.

##### **FUEL STATIONS**

Bella Coola (Belco Service Weekdays 8-4:30)

4-Mile (Tallios Gas Bar daily 8-8, Sunday 10-6)

Hagensborg (Mecham Service Mon-Sat 7-5:30)

**\*\*\*4-Mile is the only supplier which is commonly open on Sundays and holidays\*\*\***

**We are not responsible for changes to fuel station hours**

##### **PAYMENT:**

**A valid credit card is required for all rentals.** An emailed reservation confirmation will be provided upon receipt of valid (at the date of rental) credit card information. We take the protection of your personal information seriously and recommend that you phone or fax your CC info for security purposes. No charges are taken prior to the day of rental. **Charges are applied to the credit card via telephony authorization on the date of rental by SPIRITSCAPE VENTURES LTD.**

Businesses and organizations may establish charge accounts with prior approval, no CC required.

**INSURANCE:** Drivers must possess a license valid for passenger cars and trucks in British Columbia. Foreign license holders must ensure they are legally able to operate passenger vehicles in BC. Taking possession of, and/or operating any of our vehicles indicates verification that the driver is legal to operate the vehicle in British Columbia.

Coverage - liability insurance \$5 million

- Collision deductible \$300

- comprehensive deductible \$300

No additional coverage is required or offered.

**Insurability is dependent upon drivers operating within applicable laws.**

**TRAVEL AREA:**

Includes the Bella Coola Valley and surrounds as far east as Tatla Lake on Highway 20. Travel beyond requires prior approval (for insurance coverage purposes). Long distance travel is possible, but all vehicles must be returned to their point of origin, or as otherwise arranged.

**TRAVEL RESTRICTIONS:**

Ford Escapes and Dodge Caravans are **NOT PERMITTED** on Forest Service Roads or other unmaintained routes. Clients should request 4WD units for travel in such locations.

**MECHANICAL ISSUES:** Bella Coola Vehicle Rentals employs re-purposed vehicles in our fleet. All units undergo a stringent inspection and ongoing service program, to ensure safety, reliability and comfort. To enable access for our clients into remote locations, certain vehicles are permitted to travel on rough roads that receive little or no maintenance. Drivers are advised to use extreme care and caution during such travels. Due to these conditions, Bella Coola Vehicle Rentals will not be responsible for any hardship or loss of enjoyment resulting from flat tires, breakdowns or other mechanical issues. Any liability on our part shall be limited to repair or replacement of the vehicle, as is possible under the circumstances.

**CANCELLATION POLICY:**

For all rentals, our policy is 2 days (or the term of the rental, whichever is less) charged if cancelled within 72 hours of the date of rental, and ***full rental charged if cancelled within 48 hours***, at our discretion. We reserve the option to substitute vehicle types if necessary. Four-wheel drive units (4x4) will be provided as requested notwithstanding circumstances beyond our control.

**Our goal is to help make our client's travel experience as enjoyable and efficient as possible. Please let us know if you have specific needs. We will attempt to accommodate whenever we can.**