

BELLA COOLA VEHICLE RENTALS – RATE, POLICY and PROCESS INFORMATION

2018

(Bella Coola Vehicle Rentals is a wholly-owned subsidiary of Spiritscape Ventures Ltd.)

Vehicles are normally located at the Bella Coola and Anahim Lake Airports. Delivery to other locations is available.

AIRPORT PICK-UP INSTRUCTIONS:

Your rental agreement, which is also your credit card receipt, will be left in your vehicle parked at the Bella Coola or Anahim Lake Airport upon your arrival. The vehicle key will be tagged with your name and left with the **Pacific Coastal Airline attendants** at the applicable terminal. Please enquire at the ticket counter for your keys. When departing, please fuel the vehicle and leave it locked in the airport parking area, returning the key to the airline attendant when checking in for your flight. Our office is in the airport terminal near the coffee shop so feel free to stop in and say hello, if we're inside. We're often moving vehicles here and there so don't be disappointed if you miss us.

VEHICLE TYPES:

4x4 Jeep Cherokee and Liberty SUVs; Ford Escape SUVs; 7-Passenger Dodge Durango SUVs; 4x4 Full-size & mid-size crew-cab pickup trucks, with canopies. Some vehicles are equipped with trailer hitch receivers and have tow/haul features. Other accessories may be available.

NEW: Evenflo Maestro quality convertible child/booster seats available for rent. Some simple restrictions apply.

2018 RENTAL RATES:

Period of use is generally based on a 24 hour cycle, with some discretion applied. Please note that if a vehicle is taken in the morning of one day, and returned in the afternoon of another day, it's considered that such vehicle is unavailable for any other use on those days and, therefore, an additional half-day charge will be applied.

Jeep Cherokee, Jeep Liberty, Ford Escape and mini-vans
\$88/day (with taxes \$101.71) or \$532/week (with taxes \$597.42) and \$76/day plus taxes (\$86.70) beyond 7 days.

7-Passenger Dodge Durango SUVs and Dodge Dakota mid-sized 4x4 crew-cab pick-up trucks
\$97/day (with taxes \$111.79) or \$588/week (with taxes \$661.71) and \$84/day plus taxes (\$95.66) beyond 7 days

Ford F250 extra cab 4x4 with winch and VHF Radio - \$105/day- \$630/ week plus taxes (\$120.75/\$718.20) \$90/day beyond 7 days.

DROP-OFF FEE:

There is a one-time fee of \$100 for returning vehicles to the opposite airport (eg Bella Coola to Anahim Lake).

MILEAGE:

Mileage is included to a daily limit of 150kms for travel within the designated travel area. Travel beyond the daily allowance is charged at \$0.30/km. Fixed round-trip rates can be arranged for travel outside of the designated travel area.

FUEL CHARGES:

It is our policy to provide vehicles full of fuel and our expectation is that they be returned in the same condition. However, errors happen. **It is the client's responsibility to inform if the vehicle is not fully fueled when received.**

In the event that the vehicle is unable to be returned full of fuel, we will provide a refueling service and charge the cost of fuel, plus a \$25 service fee (at our discretion), to the credit card provided by the client. Please inform ahead of time if vehicle is not expected to be returned full of fuel, for any reason, to possibly avoid the service fee.

Fuelling stations are located in Bella Coola, 4-Mile, and Hagensborg. **4-Mile is the only supplier open on Sunday.** There are several fuel stations in the Anahim/Nimpo Lakes area.

PAYMENT:

A valid credit card is required for all rentals. An emailed reservation confirmation will be provided upon receipt of valid (at the date of rental) credit card information. We recommend phoning or faxing CC info for security, or emailing part and texting the balance. No charges are taken prior to the day of rental. **Charges are applied to the credit card via telephone authorization on the date of rental by SPIRITSCAPE VENTURES LTD.** Businesses and organizations may establish charge accounts with prior approval, no CC required.

INSURANCE: Drivers must possess a license valid for passenger cars and trucks in British Columbia. Foreign license holders must ensure they are legally able to operate passenger vehicles in BC. Taking possession of, and/or operating any of our vehicles indicates verification that the driver is legal to operate the vehicle in British Columbia. Included coverage of liability insurance is a maximum of \$5 million, and \$300 deductible on collision and comprehensive coverage. No additional coverage is required or offered. Insurability is dependent upon drivers operating within applicable laws.

TRAVEL AREA:

Includes the Bella Coola Valley and surrounds as far as Tatla Lake on Highway 20. Travel beyond requires prior approval (for insurance coverage purposes). Long distance travel is possible, but vehicles must be returned to their point of origin, or as otherwise arranged. Quotes can be provided for travel to other areas of British Columbia or beyond.

TRAVEL RESTRICTIONS: Travel is not permitted on the Tweedsmuir Park 'Tote Road'. This road surface contains very sharp rocks that ruin tires. Clients will held fully responsible for any tire damage or other damage, including recovery/towing costs resulting from travel on restricted, or otherwise unsuitable, surfaces. Please use common sense.

MECHANICAL ISSUES: Bella Coola Vehicle Rentals employs re-purposed vehicles in our fleet. All units undergo a stringent and ongoing service inspection, to ensure safety, reliability and comfort. To enable access for our clients into remote locations, vehicles are permitted to travel on rough roads and drivers are advised to use extreme care and caution during such travels. Due to these conditions, Bella Coola Vehicle Rentals will not be responsible for any hardship or loss of enjoyment resulting from flat tires, breakdowns or other mechanical issues. Any liability on our part shall be limited to repair or replacement of the vehicle, as is possible under the circumstances.

CANCELLATION POLICY:

For all rentals, our policy is 2 days (or the term of the rental, whichever is less) charged if cancelled within 72 hours, and **full rental charged if cancelled within 48 hours**, at our discretion. We reserve the option to substitute vehicle units as necessary. Four-wheel drive units (4x4) will be provided as requested notwithstanding circumstances beyond our control.

ALTERNATE PICK-UP: Harbour or Hotel pick-up options can be arranged in advance on a per rental basis. A small transfer fee may apply.

Our goal is to help make our client's travel experience as enjoyable and efficient as possible. Please let us know if you have specific needs. We will attempt to accommodate whenever we can.