

WELCOME!

Is this your first visit to Bella Coola? – We're happy that you found us.

If you've rented with us before, please review our current processes as some things have changed.

BELLA COOLA VEHICLE RENTALS – RATE, POLICY and PROCESS SUMMARY, 2021

Bella Coola Vehicle Rentals is a wholly-owned subsidiary of Spiritscape Ventures Ltd.
Manager – Stephen Waugh Assistant Manager – David Stanger

Our office and vehicles are located at the Bella Coola Airport. Delivery of vehicles to other locations is available (Hotels/Harbour etc). Transfer fees apply.



Covid-19 has provided major challenges to our operations and to the local travel industry in general. We've had to make practical changes in order to continue offering the friendly and professional service that we're known for. That said – we're still here for you and remain your best choice for business and tourism travel in the Bella Coola area. Ask us about ways that we can make your visit both pleasant and productive.

ALL COVID-19 PROTOCOLS ARE FOLLOWED

MASKS AND SOCIAL DISTANCING

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VEHICLE TYPES:

4x4 Jeep Cherokee and Liberty SUVs; 7-Passenger Dodge Durango SUVs; 4x4 mid-size crew-cab pickup trucks, some with canopies, 7-Passenger Dodge Caravans.

2021 RENTAL RATES: (as at Oct 2/20)

Class 1: Jeep Cherokee, Jeep Liberty, Ford Escape and mini-vans

Daily - \$104.00 (with taxes \$119.63)

Weekly - \$624.00 (with taxes \$829.54)

Beyond 7 days - \$89.00 (with taxes \$102.83)

Class 2: Dodge Durango SUVs + Dodge Dakota mid-sized 4x4 pick-up trucks

Daily - \$114.00 (with taxes \$130.83)

Weekly - \$684.00 (with taxes \$777.11)

Beyond 7 days - \$98.00 (with taxes \$112.90)

ROUGH-ROAD ACCESS SURCHARGE

For planning purposes, the Forest Service Roads (FSRs) included in the surcharge are:

- *The Tweedsmuir Tote Road, providing access to the Stillwater Lake/Hunlen Falls Trail;*
- *The Nusatsum FSR, providing access to Odegaard Falls/Ape Lake/Purgatory;*
- *The Clayton Falls FSR, providing access to Blue Jay/Grey Jay/M. Gurr Lakes.*

Our desire is to assist visitors to visit the exceptional alpine features of our region. However, the minimally-maintained FSRs that access these special places are in poor condition and traveling them exacts a heavy toll on our rental vehicles.

As such, we charge a rough-road surcharge of **\$30 per 1-day rental** and **\$50 for multiple days** for the use of FSRs. GST on these charges is required. We believe this is fair for all clients as many travelers don't intend to travel off the paved roads and needn't pay the surcharge.

CLIENTS TRAVELING FSRs WILL BE PROVIDED A DISCLAIMER RECOGNIZING INCREASED DRIVING RISKS AND PROVIDING TIPS AND INSTRUCTIONS REGARDING 4 WHEEL DRIVE OPERATION

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SHARED ENVIRONMENTAL RESPONSIBILITY

At Bella Coola Vehicle Rentals we recognize that our services intentionally enable travel to natural areas that typically receive little impact from human activities. As such we strongly request that our clients be very aware of the impact they exact on the natural environment, its vegetation, wildlife, water, and on other human visitors. At a minimum, we insist that the following common-sense considerations are followed:

DO

- ✓ Avoid driving off established roadways whenever possible – stay on track
- ✓ Be aware of park and conservancy boundaries where your activities might be more restricted than some other areas
- ✓ Collect and carry out all waste and recycling (we are happy to remove these from your vehicle at the end of your rental)
- ✓ Be aware of the impact that your driving has on plants, birds, animals, etc
- ✓ Take great care with fire and report any hazards to the appropriate authorities
- ✓ Respect other travelers – avoid loud or raucous activities

DON'T

- ☒ Drive on soft ground where your travel may damage waterways and vegetation
- ☒ Cut or otherwise damage trees or other vegetation
- ☒ Spill fuel or other automotive products

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RENTAL DETAILS

AIRPORT PICK-UP:

Covid Fast-tracking

To provide efficient, safe, and convenient service, your travel and payment details are collected in advance so you can literally **grab your keys and go**, when you arrive at the airport. Our arrival kiosk is ahead on the left as you enter the Bella Coola terminal from airside. Our office is located at the opposite end of the passenger lounge.

During slower periods or when flights are delayed, your rental agreement, which is also your credit card receipt, will be left in your vehicle parked across from the Airport Terminal Building. **Your vehicle key is tagged with your name and left on the Pacific Coastal Airlines counter**. Please check on the ticket counter and retrieve your keys. When returning your rental, please fuel your vehicle and leave it locked in the airport parking area, **returning the key to the airline attendant** when checking in for your flight.

DELIVERY/DROP FEES – HAVE YOUR VEHICLE WAITING AT THE FERRY

HARBOUR OR HOTELS

With advance notice, Vehicles can also be delivered to, or picked up from, the Bella Coola Harbour, hotels or other locations. There is a fee of \$30.00 + GST each way for this service.

CLIENT PICK-UP

If clients require assistance to obtain their airport rental, Bella Coola Vehicle Rental staff will pick-up or drop-off to Bella Coola Hotels, or the small craft harbour, for a fee of \$20 during business hours. After hours service may or may not be available. **COVID-19 protocols must be followed – Masks are Mandatory**

MILEAGE

Mileage is included to a daily limit of 150kms for travel within the designated travel area (Bella Coola to Nimpo Lake). Travel beyond the designated travel area requires advance notification. Mileage above the daily allowance is charged at \$0.55/km. Fixed round-trip rates can be arranged for travel outside of the designated travel area.

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MORE DETAILS

FUEL CHARGES

It is our policy to provide vehicles full of fuel and our expectation is that they be returned in the same condition.

It is the client's responsibility to inform if the vehicle is not fully fueled when received.

If the vehicle is unable to be returned full of fuel, we will provide a refueling service and charge the cost of fuel, plus a \$35 service fee (at our discretion), to the credit card provided by the client. Please inform ahead of time if the vehicle is not expected to be returned full of fuel, for any reason, to **possibly** avoid the service fee.

FUEL STATIONS

Bella Coola (Belco Service Weekdays 8-4:30)

4-Mile (Tallios Gas Bar daily 8-8, Sunday 10-6)

Hagensborg (Mecham Service Mon-Sat 7-5:30)

*****4-Mile is the only supplier which is commonly open on Sundays and holidays*****
We are not responsible for changes to fuel station hours

INSURANCE

Drivers must possess a license valid for passenger cars and trucks in British Columbia. Foreign license holders must ensure they are legally able to operate passenger vehicles in BC. Taking possession of, and/or operating any of our vehicles indicates verification that the driver is legal to operate the vehicle in British Columbia.

Coverage - liability insurance \$5 million

- Collision deductible \$300

- comprehensive deductible \$300

No additional coverage is required or offered.

Insurability is dependent upon drivers operating within applicable laws.

CANCELLATION POLICY

For all rentals, our policy is 2 days (or the term of the rental, whichever is less) charged if cancelled within 72 hours of the date of rental, and **full rental charged if cancelled within 48 hours**, at our discretion. We reserve the option to substitute vehicle types if necessary. Four-wheel drive units (4x4) will be provided as requested notwithstanding circumstances beyond our control.

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MAKING A RESERVATION

Reservation confirmations are provided via email so booking your reservation via email is the easiest way to set up your rental. We answer all enquiries promptly and will provide detailed quotations if you're still in the planning stages. Don't be afraid to book ahead – our cancellation policy lets you make changes up to 2 days before arrival.

coolawheels@netbistro.com is your best way to get started

WHAT YOU NEED TO PROVIDE – ENQUIRIES

Your name, email address and requested dates/times
Mode of arrival – aircraft/ferry/other
Any special vehicle types requested
Rough road travel interest (summer only)

WHAT YOU NEED TO PROVIDE – RESERVATIONS

Name and Driver's License # for primary driver
Cel # and/or accommodation while in the region

Payment type - A valid credit card is required for all rentals. An emailed reservation confirmation will be provided upon receipt of valid (at the date of rental) credit card information. We take the protection of your personal information seriously and recommend that you phone or fax your CC info for security purposes. No charges are taken prior to the day of rental. **Charges are applied to the credit card via telephone authorization on the date of rental by SPIRITSCAPE VENTURES LTD.**

Businesses and organizations may establish charge accounts with prior approval, no CC required.

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MECHANICAL ISSUES: Bella Coola Vehicle Rentals employs re-purposed vehicles in our fleet. All units undergo a stringent inspection and ongoing service program to ensure safety, reliability and comfort. To enable access for our clients into remote locations, certain vehicles are permitted to travel on rough roads that receive little or no maintenance. Drivers are advised to use extreme care and caution during such travels. Due to these conditions, Bella Coola Vehicle Rentals will not be responsible for any hardship or loss of enjoyment resulting from flat tires, breakdowns or other mechanical issues. Any liability on our part shall be limited to repair or replacement of the vehicle, as is possible under the circumstances.

Our goal is to help make our client's travel experience as enjoyable and efficient as possible. Please let us know if you have specific needs. We will attempt to accommodate whenever we can.

LOCAL ORIENTATION

Bella Coola Vehicle Rentals can provide information about area services and activities to assist clients with getting the most from their travel experience.

Ask us for details!

DISCLAIMERS

- Not responsible for issues beyond our control
- Clients must inform in advance if providing their own insurance (strikethrough and initial)
- Only properly licensed drivers may operate vehicles – license #s must be provided
- Substitution of vehicle types will be provided if necessary
- Processes and procedures subject to change without notice
- Health and safety conditions always take precedence
- We reserve the right to refuse service for any reason

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